



<p>Who We Are</p> <p>Facilities Management’s Core Businesses are:</p> <ul style="list-style-type: none"> • Custodial • Waste and Recycling • Maintenance • Energy Management <ul style="list-style-type: none"> ○ Steam ○ Electricity ○ Chilled Water ○ Water/Sewer • Landcare • Building Systems Automation Center (BSAC) <p>Facilities Management is a full-service department proud to serve as the first point of service for all your facilities needs. If we cannot provide the service for you, we will find someone who can.</p> <p style="text-align: center;">www.facm.umn.edu</p> <hr/> <p>CONTACTS:</p> <p>Call Center 612-624-2900</p>	<p>What U Can Expect</p> <p>Facilities Management will provide baseline services to its customers.</p> <p>Service levels will be reviewed annually as part of the budget process and changes communicated to customers.</p> <p>If you want to know more about the services that you should expect, please click on the links below by the service you would like to see.</p> <p>Services provided within the FM O&M cost pool include:</p> <ul style="list-style-type: none"> • Custodial (www.facm.umn.edu/services/custodial.html) <i>The Custodial Program provides cleaning services in a cost effective, efficient and environmentally sound manner. The Custodial Program is responsible for cleaning more than ten million square feet in more than 250 buildings on the Twin Cities campus daily.</i> • Waste and Recycling (www.facm.umn.edu/services/waste.html) <i>Waste Management and Recycling manages University of Minnesota waste in a cost effective, efficient and environmentally sound manner. Waste Management and Recycling collects more than 9,000 tons and recycles more than 3,000 tons each year.</i> • Maintenance (www.facm.umn.edu/services/maintenance.html) <i>Maintenance Operations preserves the physical assets of the University. Services provided fall into three major categories: preventive maintenance, routine repairs and emergency services.</i> • Landcare (www.facm.umn.edu/services/landcare.html) <i>Landcare presents a beautiful, safe and accessible exterior environment.</i> • Chilled Water (www.facm.umn.edu/services/energymgmt.html) <i>Energy Management operates a large central chiller plant that provides cold water to cool buildings and equipment across campus. This group also maintains the underground piping to distribute the chilled water.</i> 	<ul style="list-style-type: none"> • R & R <i>Repair and Replacement projects help FM to honor its commitment to stewardship by preserving the University’s assets and infrastructure.</i> <p>Services provided within the Utilities cost pool include:</p> <ul style="list-style-type: none"> • Steam (www.facm.umn.edu/services/energymgmt.html) <i>The University of Minnesota operates a combined heat and power plant that provides heat and power for close to 22 million square feet of building space on the East and West Bank of the Twin Cities campus. The University’s steam distribution system has been recognized as one of the most efficient systems in the world.</i> • Electricity (www.facm.umn.edu/services/energymgmt.html) <i>Electrical utilities provides reliable, cost effective, environmentally friendly power. Energy Management is continually recognized for the superior maintenance of their electrical distribution system.</i> <p>Services provided within the Administrative Service Unit cost pool.</p> <ul style="list-style-type: none"> • Building Systems Automation Center (BSAC) (www.facm.umn.edu/services/bsac.html) <i>Building Services Automation Center (BSAC) provides 24/7 monitoring of alarm points to support the University of Minnesota campuses.</i> <p>Additional Services</p> <p>Additional services beyond those funded within these cost pools are available at their identified rates.</p> <p>To discuss your service needs beyond the basic level of service, please contact the FM Call Center at (612) 624-2900.</p>
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