

UNIVERSITY SERVICES – FACILITIES MANAGEMENT MONTHLY OPERATIONS SCORECARD



May 2009

General Indicators:

All Districts Combined

District Breakdown

	Current Month	Change from Previous Month	Recent Trend	Initial Target	St. Paul	North-West	Health Science	East Bank	Central Svcs.	U&E Admin	Admin
Safety:											
Lost Time Injuries	2	+2	.	0	1	0	0	0	1	0	0
Safety Meeting Participation	99%	No Change		100%	99%	100%	99%	99%	98%	95%	
Time Lost Sick (% of total time)	3.5%	+0.1%		3.5%	3.4%	3.6%	4.5%	3.3%	2.7%	1.0%	3.3%
Actionable Alarms	863	-19		925	162	190	283	228			

Maintenance:

All Districts Combined

District Breakdown

Performance Statistics	Current Month	Change from Previous Month	Recent Trend	Initial Target	St. Paul	North-West	Health Science	East Bank	Central Svcs.	U&E	Admin
Preventative Maintenance:											
Fire/Life/Safety (FLS)	99%	-1%		100%	100%	100%	100%	99%	100%		
Non-FLS	94%	+9%		85%	96%	99%	91%	88%	100%		
INFORM:											
Completed by due date	77%	No Change		90%	94%	91%	71%	54%	100%		
Completed without changes	55%	+2%		70%	62%	57%	56%	38%	80%		

Custodial:

All Districts Combined

District Breakdown

Performance Statistics	Current Month	Change from Previous Month	Recent Trend	Initial Target	St. Paul	North-West	Health Science	East Bank	Central Svcs.	U&E	Admin
Project Maintenance	-	-	-	85%	-	-	-	-			
Custodial Corrections (CCC's):											
Quantity	92	-88		100	0	5	3	84			
Completed in 1 business day	97%	+16%		100%	-	100%	100%	96%			
Quality Inspections Completed	-	-	-	95%	-	-	-	-			

Utilities:

Performance Statistics	Current Month	Change from Previous Month	Recent Trend	Initial Target	Steam/Chilled Water	Electric
Utility Outages	1	+1		0	0	1
Preventative Maintenance:						
Fire/Life/Safety (FLS)	75%	-25%		100%	100%	0%
Non-FLS	86%	-7%		70%	86%	86%

Key:

See [Definitions Document](#) for descriptions of performance measures and specific color code target values.

Met Target
 Missed Target
 Requires Review

Trend status color indicators – identifies changes from the prior month:

Improvement
 No Change
 Decline