

March 2007

General Indicators:

Performance Statistics	All Zones Combined			Zone Breakdown							
	Current Month	Change from Previous Month	Initial Target	1	2	3	4	5	Central Svcs.	U & E	Admin
Safety:											
Lost Time Injuries	1	No Change	0	0	0	0	0	0	1	0	0
Safety Meeting Held	100%	No Change	100%	100%	100%	100%	100%	100%	100%	100%	100%
Time Lost Sick (% of total time)	2.6%	-1.4%	3.5%	3.0%	2.6%	3.1%	1.8%	2.9%	2.1%	2.7%	2.0%
Actionable Alarms	2,055	-99	1,500	379	257	669	375	375			
Budget vs. Actual (February)	-12%	-10%	-5% to +2%	+2%	-7%	-12%	+15%	-3%	-51%	-18%	-11%
Budget vs. Actual (year-to-date)	-6%*	-1%	-5% to +2%	+1%	-5%	-1%	+3%	-3%	-27%	-11%	-18%
				Custodial: All Zones -4%					Utilities: -10%		

* Excludes utilities and special projects (budget variance -9% if included)

Maintenance:

Performance Statistics	All Zones Combined			Zone Breakdown				
	Current Month	Change from Previous Month	Initial Target	1	2	3	4	5
Preventative Maintenance:								
Fire/Life/Safety (FLS)	97%	No Change	100%	100%	100%	94%	94%	100%
Non-FLS	88%	+2%	85%	97%	96%	88%	60%	90%
INFORM:								
Completed by due date	75%	+2%	90%	81%	99%	76%	65%	66%
Completed without changes	48%	+4%	70%	58%	63%	54%	30%	40%

Custodial:

Performance Statistics	All Zones Combined			Zone Breakdown				
	Current Month	Change from Previous Month	Initial Target	1	2	3	4	5
Project Maintenance	69%	+1%	85%	70%	56%	67%	100%	71%
Custodial Corrections (CCC's):								
Quantity	254	-61	100	87	36	10	0	121
Completed in 1 business day	90%	-7%	100%	97%	97%	80%	100%	84%

Key: See [Definitions Document](#) for descriptions of performance measures and specific color code target values.

Met Target
 Missed Target
 Significantly Missed Target

Trend status color indicators – identifies changes from the prior month:

Improvement
 No Change
 Decline