

UNIVERSITY SERVICES – FACILITIES MANAGEMENT MONTHLY OPERATIONS SCORECARD



August 2009

General Indicators:

All Districts Combined

District Breakdown

	Current Month	Change from Previous Month	Recent Trend	Initial Target	St. Paul	North-West	Health Science	East Bank	Central Svcs.	Energy Mgmt	Admin
Safety:											
Lost Time Injuries	2	No Change	▬▬▬	0	0	0	1	1	0	0	0
Safety Meeting Participation	99%	+1%	▬▬▬▬	100%	97%	100%	99%	100%	99%	91%	
Time Lost Sick (% of total time)	3.1%	-0.2%	▬▬▬▬	3.5%	5.5%	3.5%	3.1%	2.1%	2.0%	0.7%	3.6%
Actionable Alarms	844	+159	▬▬▬▬	925	202	223	270	149			

Maintenance:

All Districts Combined

District Breakdown

Performance Statistics	Current Month	Change from Previous Month	Recent Trend	Initial Target	St. Paul	North-West	Health Science	East Bank	Central Svcs.	Energy Mgmt	Admin
Preventative Maintenance:											
Fire/Life/Safety (FLS)	100%	+1%	▬▬▬▬	100%	100%	100%	100%	100%	100%		
Non-FLS	94%	-1%	▬▬▬▬	85%	99%	94%	87%	95%	100%		
INFORM:											
Completed by due date	77%	-2%	▬▬▬▬	90%	91%	89%	63%	72%	95%		
Completed without changes	57%	+2%	▬▬▬▬	70%	61%	55%	53%	59%	66%		

Custodial:

All Districts Combined

District Breakdown

Performance Statistics	Current Month	Change from Previous Month	Recent Trend	Initial Target	St. Paul	North-West	Health Science	East Bank	Central Svcs.	Energy Mgmt	Admin
Project Maintenance	-	-		85%	-	-	-	-			
Custodial Corrections (CCC's):											
Quantity	10	No Change	▬▬▬▬	100	1	1	3	5			
Completed in 1 business day	70%	-10%	▬▬▬▬	100%	100%	0%	100%	60%			
Quality Inspections Completed	-	-		95%	-	-	-	-			

Utilities:

Performance Statistics	Current Month	Change from Previous Month	Recent Trend	Initial Target	Steam/Chilled Water			Electric		
Utility Outages	7	+7	▬▬▬▬	0	4			3		
Preventative Maintenance:										
Fire/Life/Safety (FLS)	-	-	▬▬▬▬	100%	-			-		
Non-FLS	84%	+19%	▬▬▬▬	70%	84%			84%		

Key:

See [Definitions Document](#) for descriptions of performance measures and specific color code target values.



Met Target



Missed Target



Requires Review

Trend status color indicators – identifies changes from the prior month:

Improvement

No Change

Decline