

August 2007

General

Indicators:

Performance Statistics	All Zones Combined			Zone Breakdown							
	Current Month	Change from Previous Month	Initial Target	1	2	3	4	5	Central Svcs.	U&E	Admin
Safety:											
Lost Time Injuries	3	No Change	0	1	0	1	0	1	0	0	0
Safety Meeting Participation	86%	-1%	100%	91%	84%	92%	88%	74%	84%	95%	
Time Lost Sick (% of total time)	3.3%	+0.3%	3.5%	3.7%	4.0%	3.9%	2.5%	3.9%	1.7%	1.2%	1.9%
Actionable Alarms	1955	-24	1,500	434	254	531	370	366			
Budget vs. Actual (July only)*			+5% to -2%								
Budget vs. Actual (year to date)			+5% to -2%								

* Budget information will be updated on the September 2007 scorecard

Note: Positive (+) budget variance indicates actual expenses are less than budget

Maintenance:

Performance Statistics	All Zones Combined			Zone Breakdown							
	Current Month	Change from Previous Month	Initial Target	1	2	3	4	5	Central Svcs.	U&E	Admin
Preventative Maintenance:											
Fire/Life/Safety (FLS)	87%	-3%	100%	100%	100%	100%	72%	100%	34%		
Non-FLS	88%	-2%	85%	87%	95%	95%	55%	71%	75%		
INFORM:											
Completed by due date	72%	-5%	90%	49%	98%	89%	68%	61%	60%		
Completed without changes	48%	-4%	70%	36%	74%	57%	28%	45%	46%		

Custodial:

Performance Statistics	All Zones Combined			Zone Breakdown							
	Current Month	Change from Previous Month	Initial Target	1	2	3	4	5	Central Svcs.	U&E	Admin
Project Maintenance	76%	No Change	85%	77%	63%	78%	100%	74%			
Custodial Corrections (CCC's):											
Quantity	36	No Change	100	8	4	10	0	14			
Completed in 1 business day	86%	+5%	100%	75%	100%	80%	100%	93%			
Quality Inspections Completed	54%	+2%	95%	40%	34%	57%	88%	60%	54%		

Utilities:

Performance Statistics	All Zones Combined			Zone Breakdown	
	Current Month	Change from Previous Month	Initial Target	Steam/Chilled Water	Electric
Utility Outages	5	+5	0	0	5
Preventative Maintenance:					
Fire/Life/Safety (FLS)	0%	-100%	100%	0%	0%
Non-FLS	26%	-26%	70%	43%	11%

See [Definitions Document](#) for descriptions of performance measures and specific color code target values.

Met Target
 Missed Target
 Requires Review

Trend status color indicators – identifies changes from the prior month:

Key:
 Improvement
 No Change
 Decline