

PIPELINE

Keeping Facilities Management Employees Informed

November/December 2004

What You Can Do to Help the U

As we are all well aware, the state is facing a \$700 million deficit which, when adjusted for inflation, becomes a \$1.4 billion deficit. This shortfall could result in additional budget cuts for the University. Here is a list of things that you can do to help the U:

Join Gyade Badio, FM's principal account assistant, who is a member of the University's Legislative Network – U Services committee.

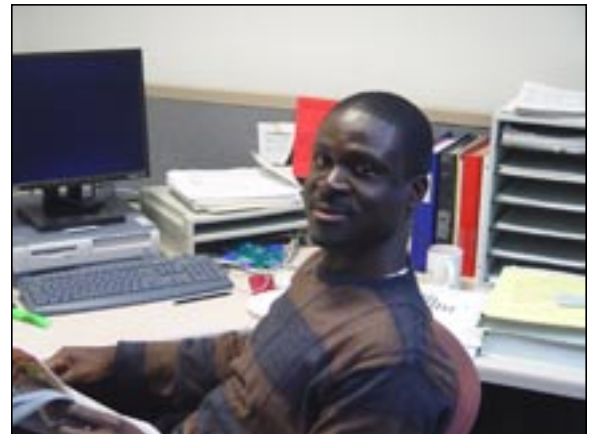
The Legislative Network promotes increased awareness about the role University staff and supporters can play in getting support for the U biennial budget by contacting local legislators via phone, letters and personal contact if possible. The U Services committee is looking to recruit more FM employees. For more information on joining the Legislative Network, visit the Web site at (www.umn.edu/groots).

Fill out the Governor Pawlenty's online survey.

The Governor is using an online survey to gather input from Minnesotans on how to balance the state budget. Now is the time to urge the Governor to invest in one of the state's greatest assets. To fill out the survey and show your support of higher education, visit (www.supporttheu.umn.edu).

Attend the Legislative Briefing on January 27.

You can enjoy dinner and meet other members of the University community who are advocating for the University. President Bruininks will speak about the U's request and you can learn more about supporting the state's investment in the University. For more



GYADE BADIO, FM'S PRINCIPAL ACCOUNT ASSISTANT AND MEMBER OF THE LEGISLATIVE NETWORK.

information about the Briefing, visit the Web site at (www.supporttheu.umn.edu).

Host a Legislative Network staff member at a departmental meeting.

If you are a director, manager or supervisor of staff who are interested in learning more about supporting the U, you can invite staff from the Legislative Network to attend a staff meeting to talk about the budget request, and to explain the Legislative Network and how it works. You can contact Peg Wolff at (wolff002@umn.edu) or e-mail FM's very own Gyade Badio at (badiog@facm.umn.edu).

Wayne Bowker joins the U Services Information Technology (IT) Team

On Monday, November 8, 2004, Wayne Bowker joined the University Services IT team as the Director of IT for Facilities Management.

Wayne has extensive experience in developing and managing all facets of an IT organization. He comes to FM from AT&T Solutions where he was the Director of Data Technology and Engineering. In this position, Wayne has a successful history of building and managing infrastructure technology teams, increasing availability, decreasing lost user minutes and implementing best practice standards and processes that were designed to meet customer's strategic business directions.

He also successfully re-engineered project management processes and procedures to expedite work life-cycle flow to increase efficiencies within the organization. Prior to his position at AT&T Solutions, Wayne worked for Northwest Airlines and 3M as a Senior Network Analyst where he has many years of designing Internet networks as well as developing network management applications.

As the Director of IT, Wayne reports to both Steve Spehn in FM and Steve Levin in University Services. He can be reached by phone at 6-4755 or by e-mail at (bowkerw@facm.umn.edu).

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What's Going on in FM...

Steve Spehn, Associate Vice President



As we come to the end of another successful year in FM, our directors and business managers are busy preparing work plans for fiscal year 2006. The work plans outline the goals for each business unit for the coming year. The goals will be aligned with University Services mission of creating and sustaining a physical environment and service culture that advances teaching, research and outreach at the University of Minnesota, and Facilities Management's goal of becoming the University's facilities services provider of choice. The work plan will be guided by excellence, integrity, accountability and stewardship and will focus on cost control, productivity, employee development and customer service and satisfaction. If you have ideas on ways we can achieve these goals, please share them with your supervisor or manager, e-mail them to (info@facm.umn.edu) or send them by campus mail to AVP Office, 300 Donhowe Building.

An important part of the 2006 work plan is the goal of making FM a valued and energizing place to work. Sometimes it seems easier to pay more attention to negative comments than to the positive ones, but, over the past year, I have had many opportunities to pay attention to

positive situations where employees have helped each other out, both professionally and personally. In May, operations staff from Zone 5 and building and grounds staff from Area D worked together to address the fire and flooding that occurred in Smith Hall. The immediate response of both crews and their ability to work together is just one of many outstanding examples of doing our jobs well to make the University a safe and healthy place to work.

Also, throughout the course of this year, there have been situations where FM employees or members of their family have taken ill and have been absent from work for an extended period of time. In situations where the employee's benefit time was exhausted, FM employees answered the call to donate their vacation time to help. Each of these stories makes me proud to be part of FM and I hope that each and every one of you are proud of the work and the good things you do each and every day to make FM great!

As this calendar year comes to an end, I want to thank all of you for keeping our campus clean, safe, comfortable and beautiful. I look forward to working with all of you in 2005. Happy New Year!

University News

Editor's Note: University News is reprinted from Brief, the official U of M staff and faculty weekly news digest. Brief is available on the Web at (www.umn.edu/urelate/brief).

The Board of Regents approved a \$1.3 billion, six-year capital plan and an amended 2004 capital bonding request when they met Dec. 9 -10. Also approved was a resolution that allows the U to act as a responsible governing unit in order to move forward on an environmental impact study for a Gophers football stadium. President Bruininks outlined two administration initiatives related to strategic positioning: (1) a proposed salary increase for graduate students, aimed at retention and (2) two new working groups, one to study academic programs and budget issues and another to examine further aligning and improving administrative and management systems in support of academic priorities. For more information, (www.umn.edu/systemwide/strategic_positioning).

MAKE SURE YOUR W-2 FORM WILL BE SENT TO THE CORRECT ADDRESS. Verify that your home/permanent address is correct through the Office of Human Resources Employee Self-Service Web site. Go to (www.hrss.umn.edu).

The Scholars Walk is Open: The bur oaks are small and bare, but the new walkway from Union Street to the McNamara Alumni Center opened Nov. 12. Footings are in place for installations that, beginning next spring, will honor U-wide scholarship and research. To read more in UMNnews, see (www.umn.edu/umnnews/Feature_Stories/Scholar_Walk_opens.html).

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Thank You!

FM would like to say thank you and good bye to FM operations employees: Jim Lindner, Mike Miceli and Tim Norton. Jim has worked at the U for 10 years, Mike for 26 and Tim for 13 years.

RIGHT: BILL CHOSE, DIRECTOR OF OPERATIONS, PRESENTS TIM NORTON WITH A PLAQUE TO THANK HIM FOR 13 YEARS OF SERVICE TO FM.



Mailbag



TO: Scott Eichstadt, Walley Johnson, Area D
FROM: Kimberly Kramer, Department of Computer Science and Engineering
RE: Area D building and grounds workers

I want to thank you and your team for the recent improvements in cleanliness of the women's restroom located at EE/CS 6-103. I noticed an air freshener was installed and it has made a huge difference. Thank you very much.

TO: Ted Dehn, Area B operations supervisor
FROM: Sharon Folk, Wilson Library
RE: Building and grounds staff in Wilson Library

Ted,

The job the Wilson Library custodial staff did cleaning the floor in 160 Wilson Library is unbelievable! Working as the team they are they came through for us once again! All the metal file cabinet rust and gunky residue is gone and the floor shines. I have thanked them personally but want you to know how much their work is appreciated by the Library staff.

TO: JoAnn Russell, Area D operations supervisor
FROM: Jenny Mealy, Office of Admissions

Hi JoAn,

I wanted to nominate you for a Star Performer Award but when I started to fill out the form today, I noticed that September 3, 2004 was the deadline (seems that I am a little behind). I don't know if I will remember to submit a nomination next year before the deadline but I wanted you to know that I think you are a Star! Thank you for all you do.

TO: Bill Chose, director of operations
FROM: Julie Lehman, Amy Kulles, Stephan Cameron, Microbiology Teaching Lab Staff
RE: Tigist Dilnesaw, Area A building and grounds worker

Dear Mr. Chose,

We wish to express our thanks to Tigist Dilnesaw, building and grounds worker, for her consistent excellent service to the Microbiology Teaching Labs. Her thorough and efficient work has been a great support to the laboratory operation. Additionally, her positive, professional manner is a quality which brings an added dimension of value to our work environment. Many Thanks!

University News *continued from page 2...*

The U-wide One Stop Web site (www.onestop.umn.edu) will change the week of Dec. 13, with a new look and added features. Links to applications, such as UM Reports at (www.umn.reports), will not change. But all "flat" links to text-format pages, such as the Registrar page at (www.onestop.umn.edu/registrar), will change; users will be redirected to the new page or linked to the One Stop home page. Departments are encouraged to update printed material and Web sites when the new site is launched. For more information, contact Amy Lund Swalley at (lunds008@umn.edu).

2004-2005 "Even Mother Nature Loves maroon and Gold" posters and notecards are now available, featuring a photo of Big Bluestem, the tallest of the native Minnesota prairie grasses, by longtime U photographer Tom Foley. For more information, see (www.umn.edu/urelate/05_mktg_mothernature.html).

The Updated U "Facts & Figures" brochure is available from University Relations. It features a wide range of general information about the U and its campuses, including rankings, enrollment and financial data, and highlights about research discoveries and educational opportunities. For a free PDF version or to order printed copies, see (www.umn.edu/urelate/04_comserv_facts.html).

November & December New Employees

FM employees

Percy Black	Building and Grounds
Wayne Bowker	Information Systems
Becky Byzewski	Building and Grounds
James Capetz	Building and Grounds
Dexter Chatman	Building and Grounds
Hailemichael Erhane	Building and Grounds
Dahna Jacobson	Building and Grounds
Alan Hedlund	Building and Grounds
Mehret Kidane	Building and Grounds
Veronica Koes	Information Systems
Olga Mengistu	Building and Grounds
Curt Miller	Building and Grounds
Dave Nessel	Zone 1
Daniel Pechmann	Building and Grounds
Richard Simpson	Building and Grounds
Kevin Stieber	Building and Grounds
Steven Sydloski	Zone 4
Sara Tesfaye	Building and Grounds
Gutata Urgessa	Building and Grounds
Brian Wene	Building and Grounds
Nicholas Wilson	Building and Grounds
Mark Zaragoza	Building and Grounds

Construction employees

Joshua Pearce

Years of Service Recognition

FM employees who have reached
years of service milestones in
November & December 2004.

5 Years

Albert Brown
Desta Foghe
Frank McKean
Jeff Pickering
Greg Sjudahl

10 Years

Nancy Luer
Bob Uphus

25 Years

Larry Dibble
Denis Larson
David Skeie

30 Years

Mark Henly

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The communications team welcomes
story ideas and submissions, editorials,
and feedback on the contents of this
publication.

This publication can be made
available in alternative formats for
people with disabilities upon request.
Please contact Aaron at 5-1522. This
publication can be viewed online at
(www.facm.umn.edu).

The University of Minnesota is
committed to the policy that all
persons shall have equal access to its
programs, facilities, and employment
without regard to race, color, creed,
religion, national origin, sex, age,
marital status, disability, public
assistance status, veteran status, or
sexual orientation.

Contains a minimum ten percent
post consumer material.

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WELCOME TO FM

FM welcomes new building
and grounds workers!

PICTURED IN THE FRONT ROW
FROM LEFT TO RIGHT: NICHOLAS
WILSON, MEHRET KIDANE,
OLGA MENGISTU.

MIDDLE ROW LEFT TO RIGHT:
SARA TESFAYE, BECKY
BYZEWSKI, DAHNA JACOBSON,
DANIEL PECHMANN, RICHARD
SIMPSON.

BACK ROW FROM LEFT TO RIGHT:
HAILEMICHAEL ERHANE, GUTATA
URGESSA, PERCY BLACK, MARK
ZARAGOZA, JAMES CAPETZ.



“WE MAKE A DIFFERENCE!”